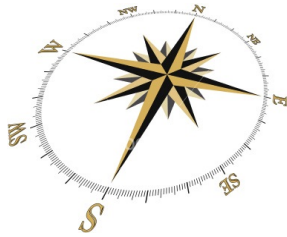


*From the desk of:*



**Robert P. Stefanowicz, AMS #783**  
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World Wide Fiberglass Systems, LLC  
1809 27<sup>th</sup> Street  
Bay City, Michigan 48708

28 July 2008

Attn: Mr. Steve Schnettler

Dear Steve,

I would like to thank you for developing such a user friendly product. I have worked in repair shops since 1975 and have seen and used many repair order programs. However, none of them were easy to use and still depended on the user's experience to determine how long a fiberglass repair may take to complete. Your product does provide accurate repair times based on the square foot method.

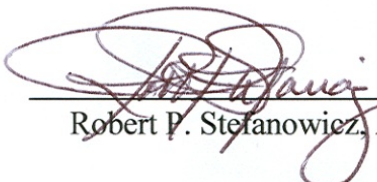
I personally have used a square foot method when previously determining repair costs as well as teaching the system to other surveyors that perform catastrophic damage claim work with a CAT team of which I am also a member. Based on my use of your program I find that your calculations were very close, if not right on, to my own. I just don't have to do the math now, your program does that for me. This in turn saves my clients and I, valuable office time and the resulting costs.

Your program now allows our team members to estimate with ease and confidence as well as providing consistent estimate values across the board.

I have and will continue to recommend your product to area repair shops and business associates.

Thanks again.

Sincerely,

  
Robert P. Stefanowicz, AMS ®